

Skillverse transforms TSI's learning ecosystem worldwide

We provided a global learning flat rate. The aim of the project was to create an environment where learning is attractive, simple, at scale and smart. The project was launched in March 2023 and includes the phases of program setup, design, implementation, go-live, ramp-up and operational excellence.

Decoding the needs:

- **Introduction of a global training catalogue** with virtual instructor lead classroom trainings, offering a streamlined and unified approach to training across all regions.
- The content is purchased globally, with **procurement hubs in Hungary and India**
- The initiative is designed to deliver an **amazing learning experience**, providing an **identical experience for everyone, everywhere**. Learners will benefit from a **single-entry point** to all content through **a Learning Management System**, ensuring easy navigation and consistent delivery across the globe.
- The system is simple and efficient, with payment and administration managed via a unique **flat rate** model, replacing the traditional pay-per-use approach.

2024

2025
till 31. May

Learners
648

Learners
586

NPS
29,5

NPS
47

CSAT
84%

CSAT
91%